



25 September 2026

Singapore, 25th September 2026 – SIMBA announced today that on 25th September 2026 that it discovered a data breach incident on 24th September 2026.

SIMBA is treating this incident seriously and have swiftly resolved it. We have also taken immediate and appropriate actions to review existing security measures to protect core infrastructure and systems.

Based on investigations to-date, the data that was included in the breach included names, identity card numbers, dates of birth, mobile numbers, and email addresses belonging to 23,549 individual customers who had registered for SIMBA's services. No credit card or bank account information is at risk. At this time, there is no indication that any data has been maliciously misused.

SIMBA is working closely with the relevant authorities on this matter. The company is also progressively notifying affected customers via email. This process is expected to complete within the next week.

SIMBA Telecom