



#TPGRechargeandwin

1. TPG Telecom Pte. Ltd. (**TPG**) is the organiser of this Giveaway – #TPGRechargeandwin (the **Giveaway**). This Giveaway is open from **28 Jan 2022 00:00 hours to 24 Feb 2022 23:59hours**, Singapore time zone (**Giveaway Period**).
2. These Terms and Conditions (**T&C**) govern this Giveaway.
3. By participating in this Giveaway, you confirm that you have read and understood these T&C and that you agree to be bound by them. Any breach of these T&C will disqualify your participation and forfeiture of any awarded prize.

A. Eligibility

1. This Giveaway is open to everyone in Singapore. However, employees of TPG and their immediate family members, are not eligible to participate in this Giveaway.
2. To qualify, each participant must have a valid and active SIM card with TPG.
3. TPG may at any time and in its absolute discretion decide on the eligibility requirements for participation in this Giveaway.
4. No third-party entries or bulk entries will be accepted.
5. TPG reserves the right to verify the eligibility of each participant and may require such information as it considers reasonably necessary for the purpose of verifying the eligibility of an entry. The prizes may be withheld until and unless TPG is satisfied with the verification.

B. Giveaway Mechanics

1. To qualify, participants must be at least 16 years old or more at the start of the Giveaway period, and must have a valid and active SIM card with TPG.
2. The participant will need to Recharge \$20 via our website, TPG SG App or at our authorised dealer's outlet to qualify.
3. All recharge must be done between 28 Jan 2022 00:00 hours to 24 Feb 2022 hours. Any recharge after this deadline will not be considered.
4. 20 winners will be chosen randomly each week. For avoidance of doubt, the eligibility of all entries and awards are determined in TPG's sole decision which shall be final and conclusive.
5. The winners will be announced on TPG's Instagram and Facebook account as follows:
 - a. 4 Feb 2022 18:00 hours
 - b. 11 Feb 18:00 hours
 - c. 18 Feb 18:00 hours
 - d. 25 Feb 2022 18:00 hours

The draws will be done at our Kaki Bukit Service Centre (1, Kaki Bukit View #02-10, Techview, Singapore 415941) at 12:00 hours on the above dates.
6. All winners to this Giveaway will be contacted by TPG through Instagram and Facebook. An official SMS will be followed up and winner must provide identification verification details as required by TPG in its absolute discretion to review and award the prize.
7. Participant is only allowed to win once throughout the Giveaway period.
8. Multiple entries of participants from the same mailing address will not be allowed. In the event that there are multiple winners from the same mailing address, only the winner who provided his/her information first will be taken into consideration.
9. In the event any winner is not contactable within 2 weeks, the next winner will be chosen at TPG absolute discretion.



C. Prizes

1. There will be a total of eighty (80) winners for the following Prizes (“Prizes”) with a total worth of \$14090:
 - I. 10 - Samsung Galaxy A12, 128GB Phone (Worth \$238 each)
 - II. 5 - Samsung Galaxy Z Flip 3, 128GB Phone (Worth \$1348 each)
 - III. 5 - Samsung Galaxy Watch 4 (Worth \$498 each)
 - IV. 10 - Samsung Galaxy Bud 2 (Worth \$198 each)
 - V. 50 - Vouchers (Worth \$10 each)
2. TPG reserves the right to redistribute any unclaimed Prizes to other participants or donate any unclaimed Prizes to the Community Chest or any other approved charitable organization as solely determined by TPG.
3. The Prizes, or any part thereof, shall not be transferable, exchangeable, redeemable or substituted for cash or other benefits.
4. TPG reserves the right to replace any Prize with other item of similar value without prior notice and liability, if circumstances are beyond TPG’s control which makes it necessary.

D. Collection

1. Upon the verification of each winner’s identity, TPG will send an SMS blast to the number that was used during the recharge.
2. Prize collection will be at TPG Office at 1 Kaki Bukit View, #02-10, Techview, Singapore 415941. Winners must bring along their NRICs or Passports for verification. A winner may authorize a representative to collect on his/her behalf and the representative must provide full details before collection. Prizes cannot be mailed or delivered to winners.
3. If a Winner fails to collect the Prize within 1 month of the issue of the redemption letter, the Winner shall be deemed to have forfeited the Prize. No further correspondence will be given or entertained under any circumstances. In such an event, TPG management shall be entitled to select another winner.
4. In the event that the prize incurs any tax liability, such tax is the sole responsibility of the winners.

E. Personal Data

1. TPG will need to collect and use participants’ personal data, as well as disclose their personal data to its partners, to facilitate their participation in this Giveaway. Such personal data may include without limitation a participant’s name, contact number, email address, personal identification or passport number, as well as his or her pictures, photographs or likeness.
2. Furthermore, given the nature of the Giveaway, the Participants consent and authorise TPG and its partners the right to use the names, pictures, photographs or likeness of any participant or winner in their marketing, publicity or promotional materials at their sole discretion without notice to the participant or Winner for marketing, publicity or promotional activities without any further compensation (where not prohibited by law).
3. By participating in this Giveaway, participants consent to TPG’s and TPG’s partners’ collection, use and disclosure of participants’ personal data for the purposes and in the manner described above and is subject to TPG’s Data Protection Notice (<https://www.tpgmobile.sg/data-protection-notice>) and TPG Standard Terms and Conditions (<https://www.tpgmobile.sg/terms>).



F. Others

1. TPG's decisions on the Giveaway and the Winners shall be final and no correspondence will be entertained under any circumstances. In the event of a dispute, an individual's entitlement to participate in this Contest and a participant's entitlement to the Prizes TPG shall have the absolute discretion to review and award the Prizes.
2. TPG makes no warranty, assurances or guarantees as to the Prizes and shall not be responsible to any Winner or any person for the Prizes, including but not limited to the redemption and use of the Prizes and the specifications, defects or non-performance in the Prizes. Any issue faced with the Prizes shall be resolved directly with the merchant, provider or supplier of the Prizes.
3. TPG shall not be liable to any Winner or any person for damages, losses, costs or expenses, including but not limited to special, incidental, indirect, consequential, punitive, lost profits, revenue, business or anticipated savings suffered or incurred by any Winner or any person arising out of or in connection with the redemption and use of any Prize.
4. To the extent permissible by law, Participants (including their heirs, parents, legal guardians, executor, and/or administrators) shall hold harmless and indemnify TPG and the TPG's agents against any and all liabilities, losses, damages, claims, injury, actions, proceedings, expense and cost which may result in relation to their Entries, participation in the Contest and/or breach of these Terms and Conditions, except for liability which cannot be excluded by law.
5. All intellectual property contained in any of the materials related or used in connection with this Contest including the prizes, are the property of their respective owners. TPG and its affiliates and its contractors are not affiliated with, or endorsed or sponsored by such owners and their relevant affiliates. By participating in this Contest, you grant TPG a non-exclusive, fully paid and royalty-free worldwide, limited licence to use, modify, delete from, add to, publicly perform, publicly display, reproduce and translate such your entry.
6. This Contest is not sponsored, endorsed or administered by, or associated with Instagram.
7. TPG reserves the right to change, suspend or terminate this Contest, or amend any of these terms and conditions at any time, without notice and liability. Participation in this Contest and continued use of TPG products and services will constitute acceptance of these terms and conditions and any amendments thereof.
8. These terms and conditions shall be governed by the laws of Singapore. Where a dispute arises from the Contest or this T&C, both TPG and the participant will use all reasonable endeavors to amicably resolve any disputes within 30 days. If the dispute is not resolved, the courts of Singapore shall have exclusive jurisdiction to settle any dispute arising out of or in connection with this Contest or this T&C.