

SIMBA Recharge & Win Promotion

1. SIMBA Telecom Pte. Ltd. ("SIMBA") is the organiser of this Promotion ("Promotion"). This Promotion is valid from 5 November 2023 00:00 hours to 31 January 2024 23:59hours, Singapore time zone (GMT+8) ("Promotion Period").
2. These Terms and Conditions (T&C) govern this Promotion
3. By participating in this Promotion, you confirm that you have read and understood these T&C and that you agree to be bound by them. Any breach of these T&C by you will result in the disqualification of your participation and forfeiture of any prize(s) awarded to you.

A. Eligibility of Participant

1. The participation in this Promotion is open to everyone in Singapore who is at least 16 years old at the start of the Promotion Period. All SIMBA employees and/or their immediate family member(s) are not eligible to participate in this Promotion.
2. Each participant must have a valid and active SIM card with SIMBA to qualify for this Promotion.
3. SIMBA may, at any time and in its absolute discretion, decide on the eligibility requirements for participation in this Promotion.
4. Third-party entries and/or bulk entries will not be eligible for this Promotion. Any third-party entries or bulk entries by a participant will be immediately disqualified upon detection without further notification to the participant, and any prizes awarded to such participant(s) will be consequentially forfeited.
5. SIMBA reserves the right to verify the eligibility of each participant and may require any information that it considers necessary for the purpose of verifying the eligibility of an entry under these T&Cs. In the event that SIMBA is exercising its right under these T&Cs to verify the eligibility of the participant, any prize(s) awarded may be withheld until SIMBA has completed the verification.

B. Promotion Mechanics

1. During the Promotion Period, participants can collect a Recharge & Win stamp card from selected SIMBA Dealers or at our road shows.
2. The participant will need to recharge \$10 via selected SIMBA Dealers or at our roadshows to earn a stamp.
 - a. Collecting 3 stamps will entitle the participant to collect 1 SIMBA IDD Pack worth \$5.
 - b. Collecting a 4th stamp (final stamp) will entitle the participant to 1 chance at the lucky draw.
3. The recharge(s) must be done during the Promotion Period to earn stamp(s)
4. Any recharge(s) after the Promotion Period will not be eligible for this Promotion.

SIMBA IDD PACK (3 STAMPS)

5. To collect the SIMBA IDD Pack, the participant must submit the Recharge and Win card with 3 stamps to SIMBA through our selected SIMBA Dealers or at our roadshows.
6. SIMBA will verify the validity of the submitted stamps and/or Recharge and Win card(s) before provisioning of the SIMBA IDD pack. SIMBA will collect the stubs from participating dealers or roadshows every Wednesday and provisioning of SIMBA IDD Pack will be done by the following Tuesday. See table below:

Stub collections dates	IDD Pack provisioning dates
15 Nov	21 Nov
22 Nov	28 Nov

29 Nov	5 Dec
6 Dec	12 Dec
13 Dec	19 Dec
20 Dec	26 Dec
27 Dec	2 Jan
3 Jan	9 Jan
10 Jan	16 Jan
17 Jan	23 Jan
24 Jan	30 Jan
31 Jan	6 Feb

LUCKY DRAW (4 STAMPS)

7. To enter the lucky draw, participants must collect 4 stamps within the Promotion Period and submit the required information by scanning the QR Code provided. Incomplete submission of information may result in a participant's disqualification from the lucky draw.
8. 20 winners of the lucky draw will be chosen randomly on 18 February 2024, 1600hours at SIMBA Sunday Roadshow Poli @ Clive Street. For avoidance of doubt, the eligibility of all entries and awards are determined in SIMBA's sole decision which shall be final and conclusive.
9. Upon the verification of each winner's identity, the winners of the lucky draw will be contacted by SIMBA on their SIMBA numbers by 23 February 2024, and the location where the prizes can be collected from will be notified to the winners at a later date.
10. Winners must provide the lucky draw stub from the Recharge and Win card and identification verification details as required by SIMBA in order for SIMBA to verify the identity of the winner. SIMBA reserves the absolute right to review the eligibility of the winner, and has the ultimate discretion in deciding whether the winner is eligible for the prize award.
11. A participant is only allowed to win one prize regardless of the number of SIMBA lines that participant has. Multiple entries from the same participant is not allowed, and SIMBA reserves the right to disqualify any participant that submits multiple lucky draw entries.
12. In the event that any winner is not contactable by 26 February 2024, SIMBA reserves the absolute discretion to withdraw the winner's entitlement to the prize without further notice to the winner.
13. Winners must bring along their proof of identity (i.e., NRIC, Work Permit, Singpass, or Passports) for verification. A winner may authorize a representative to collect the awarded prize on his/her behalf and the representative must provide the full identity details of the winner before collection. Prizes will not be mailed or delivered to winners.
14. If a winner fails to collect the Prize by 17 March 2024, SIMBA reserves the absolute discretion to withdraw the winner's entitlement to the prize without further notice to the winner.
15. In the event that the prize incurs any tax liability, such tax is the sole responsibility of the winners.

C. Prizes

1. There will be a total of thirty (30) winners for the following Prizes ("Prizes") with a total worth of \$4,508:
 - a. 2 x Samsung Galaxy Z Flip 3, 128GB Phone (worth \$900 each)
 - b. 6 x Samsung Galaxy A12, 128GB Phone (Worth \$200 each)
 - c. 6 x Samsung Galaxy Bud 2 (Worth \$198 each)
 - d. 16 x Shopping Vouchers (Worth \$20 each)

2. SIMBA reserves the absolute discretion to withdraw the winner's entitlement to the prize without further notice to the winner if the prize is unclaimed by 17 March 2024. SIMBA further reserves the right to deal with and/or dispose of the unclaimed prizes as it sees fit.
3. The prizes, or any part thereof, shall not be transferable, exchangeable, redeemable or substituted for cash or other benefits.
4. SIMBA reserves the right to replace any prize with other item of similar value without prior notice to the participants if necessarily required due to circumstances beyond SIMBA's expectation or control.

D. Personal Data and Others

1. SIMBA will need to collect and use participants' personal data to facilitate their participation in this Promotion. Such personal data may include without limitation a participant's name, contact number, email address, personal identification or passport number, as well as their pictures, photographs or likeness.
2. Furthermore, given the nature of the Promotion, the participant(s) consent and authorise SIMBA and its partners the right to use the names, pictures, photographs or likeness of any participant or winner in their marketing, publicity or promotional materials at their sole discretion without notice to the participant for marketing, publicity or promotional activities without any further compensation (unless prohibited by any prevailing laws).
3. By participating in this Promotion, participants consent to SIMBA's and SIMBA's partners' collection, use and disclosure of participants' personal data for the purposes and in the manner described above and is subject to SIMBA's Data Protection Notice (<https://simba.sg/data-protection-notice>) and SIMBA Standard Terms and Conditions (<https://simba.sg/terms>).
4. SIMBA's decision on the Promotion and the winners shall be final and no correspondence will be entertained under any circumstances. In the event of a dispute, an individual's entitlement to participate in this Promotion and a participant's entitlement to the Prizes SIMBA shall have the absolute discretion to review and award the Prizes.
5. SIMBA makes no warranty, assurances or guarantees as to the Prizes and shall not be responsible to any winner or any person for the Prizes, including but not limited to the redemption and use of the Prizes and the specifications, defects or non-performance in the Prizes. Any issues faced by the winner *vis-a-vis* the Prizes shall be resolved directly with the merchant, provider or supplier of the Prizes.
6. SIMBA shall not be liable to any winner or any person for damages, losses, costs or expenses, including but not limited to special, incidental, indirect, consequential, punitive, lost profits, revenue, business or anticipated savings suffered or incurred by any winner or any person arising out of or in connection with the redemption and use of any Prize.
7. To the extent permissible by law, Participants (including their heirs, parents, legal guardians, executor, and/or administrators) shall hold harmless and indemnify SIMBA and the SIMBA's agents and/or partners against any and all liabilities, losses, damages, claims, injury, actions, proceedings, expense and cost which may result, directly or indirectly, in relation to their participation in this Promotion and/or breach of these Terms and Conditions, except for liability which cannot be excluded by law.
8. All intellectual property attached to the prizes for this Promotion is the property of their respective owners and SIMBA makes no claim thereof. SIMBA and its affiliates and its contractors are not affiliated with, or endorsed or sponsored by such owners and their relevant affiliates.

9. By participating in this Promotion, the participant grants SIMBA a perpetual, non-exclusive, fully paid and royalty-free worldwide, limited licence to use, modify, delete from, add to, publicly perform, publicly display, reproduce and translate any intellectual property produced, relevant to or derived from the participant's participation in this Promotion such as their picture, photograph or likeness.
10. SIMBA reserves the right to change, suspend or terminate this Promotion, or amend any of these terms and conditions at any time, without notice and liability. Participation in this Promotion will constitute acceptance of these terms and conditions and any amendments thereof.
11. These terms and conditions shall be governed by the laws of Singapore. Where a dispute arises from the Promotion or this T&C, both SIMBA and the participant will use all reasonable endeavours to amicably resolve any disputes within 30 days. If the dispute is not resolved, the courts of Singapore shall have exclusive jurisdiction to settle any dispute arising out of or in connection with this Promotion or this T&C.