

To update your Personal Data, please send an email from the same email address, which you used to register your account, to dpo@simba.sg with the following:

1. This form (completed and signed).
2. Your full name and Customer ID(s).
3. A copy of your ID document (NRIC or Permanent Pass) for change of NRIC/ FIN card details or email address.
4. A copy of your billing address (utility bills, title deed, tenancy agreement) for change of billing address.

Account Holder's Personal Information	
Full Name as in NRIC/FIN/Passport	
NRIC/FIN/Passport Number (last 4 characters, e.g. SXXXX123C)	
SIMBA Mobile No	
Customer ID(s)	
Address	
Please state the personal information next to the tick box that you are requesting to amend.	<input type="checkbox"/> Full Name: _____ <input type="checkbox"/> Date of Birth: _____ <input type="checkbox"/> Address: _____ <input type="checkbox"/> Email: _____ <input type="checkbox"/> Contact: _____ <input type="checkbox"/> NRIC/FIN/Passport: _____

Important Notes:

By signing in the below:

1. I agree that Personal Data collected on this form will be used for processing of my request for the change of Personal Data (Request), and for the purpose of SIMBA's provision of goods/services to me; and SIMBA may use and disclose my Personal Data in accordance with SIMBA's Personal Data Protection Notice at <https://www.simba.sg/data-protection-notice>.
2. I declare and confirm that all information and supporting documents provided by me in connection with this Request are true, accurate and complete.
3. I understand that it may be necessary for SIMBA Telecom Pte Ltd to verify my identity and contact me for further information to process my Request.

Declared and acknowledged by:

Signature of Customer

Date (DD/MM/YYYY)